

Blue Cross Blue Shield FEP Dental Section 3 How You Obtain Care

Identification Cards/Enrollment Confirmation

When you enroll for the first time, you will receive a welcome letter along with an identification (ID) card which will serve as confirmation of your enrollment. Each contract holder will receive two BCBS FEP Dental ID cards. The ID cards will only have the contract holder's name on them. Since most FEHB/PSHB plans offer some level of dental benefits separate from your FEDVIP coverage, presenting both ID cards can ensure that you receive the maximum allowable benefit under each program along with accurate and timely claims processing.

Existing members who were previously issued ID cards will not receive new ID cards unless otherwise requested. You may order a replacement ID card via www.bcbsfedental.com or by calling customer service at 1-855-504-BLUE (2583).

An ID card is neither a guarantee of benefits nor does your dentist need it to render dental services. Your dentist may call 1-855-504-BLUE (2583) to confirm your enrollment and the benefits available to you.